

Qualities of a Good Leader

L	Listening is just as critical to communicating as talking. Take the time to hear what others are saying.
E	Enthusiasm that you display will most likely motivate others.
A	Accept that things can and will go wrong. This anticipation will help you respond in a reasonable way that does not make a difficult situation even worse.
D	Delegate: You are the leader and have others for a reason. Use them!
E	Embrace confidence and inspiration when you communicate.
R	Recognize and reinforce individuals. A private thank you or personal acknowledgement of a task well done, goes a long way.
S	Set and prioritize reasonable goals with your team, and then make sure your team takes responsibility for doing their best to accomplish them.
H	Honesty is expected and the outcome is trust and respect from the team. We look up to people who are loyal to their words and are accountable.
I	Impression Management: Leaders must understand the importance of being seen in a favorable light – not by promoting popularity, but by doing the right thing.
P	Power and authority are something as the leader you have, remember to use it appropriately.